Smith Tractor Company AMS Support Agreement

As technology continues to evolve and bring added value to your operation, we at Smith Tractor Company, Inc. are also evolving and working hard to bring added value to you as our customer. We are offering our AMS Support Agreement to better serve you. The AMS Support Agreement will cover one year of support and will be renewable each calendar year.

- $350.00 annual fee for systems purchased from SMITH TRACTOR CO.,
- Access to company held AMS clinics. Items to include but not limited to:
  - Recap of product updates and changes over past year
  - Training on proper component operation
  - Identify and explain common in-season scenarios
- Unlimited access to dealer support via the phone during normal business hours.
- Software updates twice per year at dealership (winter and summer)

NOTES:

- Any onsite support will be at $100.00 per hour plus mileage.
- All customers who do not carry a Smith Tractor Company AMS support agreement will be billed at $100.00 per hour (minimum ½ hour charge) plus mileage for all support calls.
- All agreement are sold annually by the first display. Additional displays covered under the agreement are $50.00 per display.
- All agreements are renewable each January 1st, with a pro-rated rate for mid-year initial sign-ups. Automatic renewals are available.

One year annual support agreement for first display……$350.00

☐ **Additional displays @ $50.00 each. _____X $50.00……..…$_____**

TOTAL……..…….$_____

☐ **I agree to have Smith Tractor Company, Inc. automatically renew my agreement each January 1st unless I notify them in writing at least 30 days in advance of a new calendar year.**

I accept the terms of the Smith Tractor Company Support Agreement

_____ _____ Date_____
Printed Signature

I have read and understand the terms of the AMS Support Agreement and choose to option out of the agreement.

_____ _____ Date_____
Printed Signature